



ONE Community Scholarship Frequently Asked Questions

What type of an account do I have to have to be eligible to apply for the ONECommunity Scholarship Program?

An *immediate family member must be primary tax owner on a **deposit** account i.e., checking savings, CD, money market, IRA with HarborOne Bank to qualify. (*Immediate family includes: parents, stepparents, legal guardians, siblings or applicant) Applicants or immediate family members have to April 1st to open an account. The account must be in good standing to qualify.

Is my grandchild eligible to apply for the scholarship using me as the account holder?

Grandparents are not included in the definition of *immediate family unless they are the legal guardian of the student. However, an immediate family member can open a deposit account until April 1st to be eligible. (*Immediate family includes: parents, stepparents, legal guardians, siblings or applicant)

Is there a way to see application questions before I begin the application process?

Yes. There is [preview of the application](#) on the HarborOne.Com website you can review for informational purposes.

Can I email my application in?

Scholarship applications must be submitted through our online application. (Mailed, faxed or emailed requests are **not** accepted).

What do I do if I can't remember my password?

If you can't remember your password, please hit the password reset option when prompted at login.

If I start an application and need to finish later, can I save my work?

Yes. If you begin an application you can save your work and continue at a later time. Please be sure to use the appropriate link [to resume a saved application](#). This link will be emailed to the email address entered when creating the original application.

I am having difficulty accessing my "Saved" application?

When you "Save" an application to finish at a later time, it generates an email to the email address used to create the account. In this email you will find a link to your previously saved application with a tracking number. Use the link provided in this email to sign back in to your account. If you forgot your password, please click "forgot your password" to reset it. NOTE: Once an email address is assigned to an application, the same email address cannot be used to start another "New" application.

What do I do if my Guidance Department has a “blind” recommendation policy?

If your guidance department does not allow students to view his/her **recommendation** the counselor can email that recommendation directly to Scholarship@HarborOne.Com with the **name of the student and high school in the subject line**. We will attach the recommendation to your application on this exception basis.

How will I know you received my submitted application?

Once you submit your application, you will receive a confirmation email sent to the email address you provided.

What time on April 1st are you taking applications until?

11:59 PM on April 1st will be the cut off to submit a completed scholarship application.

When can I expect to hear from HarborOne Bank regarding the scholarship award?

All applicants will be notified of decisions in late May. If selected, HarborOne will kindly ask that you submit a photo and short answers shortly after being notified of award.